Innovative Solutions for Food Distribution – March 3, 2014

Panelists:

- Darlene Duke, Executive Director: C.A.M.P, Austell -“Pantry Express”, Delivering grocery items to clients
- Kathy Hall, Executive Director: Malachi’s Storehouse, Dunwoody, Client Choice Pantry
- Ben Burgess, ACFB Food Sourcing Specialist, Produce Opportunities at ACFB

Client Choice Pantry Information (overview):
What is Client Choice? A client-choice program is exactly what it sounds like: a food pantry that allows clients to select the food they will take home. The client-choice model allows pantries to honor individual food preferences, better meet the dietary needs of their clientele, reduce waste and stretch limited resources.

Some Client-Choice Models (these were developed by the Food Bank for New York City):

1. Table:
Food is set up on tables by food groups. Clients walk by each table to make their choices from that group based on pantry guidelines.
Space must be large enough to set up tables. Signs or food cards showing clients how much food they can take are needed.

2. Inventory List:
A list of foods in stock is posted or given to clients. Clients choose their foods from the list. Volunteers then assemble the customized pantry bags.
Will work in any space. Only requires the standard storage area and a place for clients to wait for bags.

3. Walk-Through and Supermarket:
Food is set up by food group inside the pantry. Clients walk through the pantry as they choose their food based on pantry guidelines. Volunteers may help guide clients through the pantry.
Space must be large enough to display food with room for clients to walk through safely. Signs or food cards showing clients how much food they can take are needed. A check out table may be needed if not utilizing volunteers to assist.